



**Flow Control Group Customer Service**  
 Phone: 1-800-339-0191 (Enter Team # for Specific Team)  
 Phone: 1-888-647-6585 (Team 9 Only)

**FALL 2022**

**Customer Service Teams**

- Team 2** Juan Hernandez  
Bryce Strunk  
Brittany Luttrell
- Team 3** Donald Lewis  
Caden May  
Garrett Huffman  
Katie Vallorani
- Team 4** James Offutt  
Romeo Hernandez  
Dennis Powell  
Adam Merritt  
Martin Johnson
- Team 5** Tim Hartsburg  
Jared Knight
- Team 6** Shannon Morykwas  
Dianna Bryant  
DJ Cocanougher  
Cassie Nakamura
- Team 7** Billy Parker  
Michael Ousley  
Chris White
- Team 8** Lori Poindexter
- Team 9** Ken Turpin  
Rick Dawson  
Darby Fox
- Team 10** Stephanie Hills  
Katie Vallorani  
Kevin Villegas
- Team 11** Shannon Morykwas  
Dianna Bryant
- Team 12** Hayden Brandon  
Lori Poindexter
- Team 13** Craig Stickles  
Darby Fox
- Team 14** Mike Hall  
Katie Vallorani
- Commercial** Ron Hamilton
- Quotations:** Ross Stubber  
Charles Hempstead  
Marquis Collins  
Sean Altman  
Scott Neimer

**Manufacturer by Team**

- D Team 9 Adjustable Reach Key
- D/H/S Team 10 Ames
- D/S Team 9 Bingham & Taylor
- D/H/S Team 13 Bore Tough
- D/H/S Team 2 Charlotte Pipe
- Team 9 Cherne
- D/H/S Team 9 DeZURIK/APCO
- D/H/S Team 14 Febco
- D/H/S Team 4 FPS
- D/H/S Team 9 HDL
- D/H/S Team 10 Hot Box
- Team 9 HydrantRepairParts
- D/H/S Team 13 Link Seal
- D/H/S Team 4 Little Giant
- Team 9 McCrometer
- Team 10 Mueller Steam Specialty
- D/S Team 13 Multi Fittings
- D Team 10 Noble
- D/S Team 13 Omega Marking Company
- Team 10 Pencil
- D Team 13 Polycast
- D Team 10 Quazite
- D/H/S Team 13 Ranger II
- D/H/S Team 10 Watts ACV
- D/H/S Team 7 Watts Drainage
- D/H/S Team 3 Watts Regulator

D = Stocked in Dallas  
 H = Stocked in Houston  
 S = Stocked in San Antonio

**InsideSales/CustomerService Supervisors**

Juan Hernandez - Teams 2, 8, and 12  
 DID: 972-852-3422  
 Chris White - Teams 5 and 7  
 DID: 972-852-3491  
 Dianna Bryant - Teams 3, 4, 6, and 11  
 DID: 972-852-3469  
 Michelle Roche - Quotations  
 DID: 972-852-3468

**Sr Supervisor/Associate Development Mgr**

Lori Zimmer - Teams 9, 10, 13, and 14  
 DID: 972-852-3441

**Director of InsideSales/ProjectSales**

Michelle Roche  
 DID: 972-852-3468