



**Flow Control Group Customer Service**  
 Phone: 1-800-339-0191 (Enter Team # for Specific Team)  
 Phone: 1-888-647-6585 (Team 9 Only)

**FALL 2022**

**Customer Service Teams**

**Team 2** Juan Hernandez  
 Bryce Strunk  
 Brittany Luttrell

**Team 3** Donald Lewis  
 Caden May  
 Garrett Huffman  
 Katie Vallorani

**Team 4** James Offutt  
 Romeo Hernandez  
 Dennis Powell  
 Adam Merritt  
 Martin Johnson

**Team 5** Tim Hartsburg  
 Jared Knight

**Team 6** Shannon Morykwas  
 Dianna Bryant  
 DJ Cocanougher  
 Cassie Nakamura

**Team 7** Billy Parker  
 Michael Ousley  
 Chris White

**Team 8** Lori Poindexter

**Team 9** Ken Turpin  
 Rick Dawson  
 Darby Fox

**Team 10** Stephanie Hills  
 Katie Vallorani  
 Kevin Villegas

**Team 11** Shannon Morykwas  
 Dianna Bryant

**Team 12** Hayden Brandon  
 Lori Poindexter

**Team 13** Craig Stickle  
 Darby Fox

**Team 14** Mike Hall  
 Katie Vallorani

**Commercial** Ron Hamilton  
**Quotations:** Ross Stubber  
 Charles Hempstead  
 Marquis Collins  
 Sean Altman  
 Scott Neimer

**Manufacturer by Team**

D Team 9 Adjustable Reach Key  
 D/H/S Team 10 Ames  
 D/S Team 9 Bingham & Taylor  
 D/H/S Team 13 Bore Tough  
 D/H/S Team 2 Charlotte Pipe  
 Team 9 Cherne  
 D/H/S Team 9 DeZURIK/APCO  
 D/H/S Team 4 FPS  
 D/H/S Team 9 HDL  
 D/H/S Team 10 Hot Box  
 Team 9 HydrantRepairParts  
 D/H/S Team 13 Link Seal  
 D/H/S Team 4 Little Giant  
 Team 9 McCrometer  
 Team 10 Mueller Steam Specialty  
 D/S Team 13 Multi Fittings  
 D Team 10 Noble  
 D/S Team 13 Omega Marking Company  
 Team 10 Pencil  
 D Team 13 Polycast  
 D Team 10 Quazite  
 D/H/S Team 13 Ranger II  
 D/H/S Team 10 Watts ACV  
 D/H/S Team 7 Watts Drainage  
 D/H/S Team 3 Watts Regulator

D = Stocked in Dallas  
 H = Stocked in Houston  
 S = Stocked in San Antonio

**InsideSales/CustomerService Supervisors**

Juan Hernandez - Teams 2, 8, and 12  
 DID: 972-852-3422  
 Chris White - Teams 5 and 7  
 DID: 972-852-3491  
 Dianna Bryant - Teams 3, 4, 6, and 11  
 DID: 972-852-3469  
 Michelle Roche - Quotations  
 DID: 972-852-3468

**Sr Supervisor/Associate Development Mgr**

Lori Zimmer - Teams 9, 10, 13, and 14  
 DID: 972-852-3441

**Director of InsideSales/ProjectSales**

Michelle Roche  
 DID: 972-852-3468