



**Flow Control Group Customer Service**  
 Phone: 1-800-339-0191 (Enter Team # for Specific Team)  
 Phone: 1-888-647-6585 (Team 9 Only)

**SUMMER 2022**

**Customer Service Teams**

<b>Team 2</b>	Juan Hernandez Bryce Strunk Brittany Luttrell Wynne Hall
<b>Team 3</b>	Michael Hall Donald Lewis Caden May
<b>Team 4</b>	James Offutt Romeo Hernandez Rick Hall Dennis Powell Adam Merritt Martin Johnson
<b>Team 5</b>	Cristian Mondragon Chris White Tim Hartsburg Max Jacoby
<b>Team 6</b>	Shannon Morykwas Dianna Bryant DJ Cocanougher Cassie Nakamura
<b>Team 7</b>	Billy Parker Michael Ousley Chris White
<b>Team 8</b>	Lori Poindexter Rick Hall
<b>Team 9</b>	Ken Turpin Rick Dawson Darby Fox
<b>Team 10</b>	Stephanie Hills Katie Vallorani Kevin Villegas
<b>Team 11</b>	Shannon Morykwas Dianna Bryant
<b>Team 12</b>	Hayden Brandon Lori Poindexter
<b>Team 13</b>	Craig Stickles Darby Fox Kyle Jaks
<b>Commercial</b>	Ron Hamilton
<b>Quotations:</b>	Ross Stubber Nick Vallorani Charles Hempstead Marquis Collins Sean Altman Adrian Ollie

**Manufacturer by Team**

D	Team 9	Adjustable Reach Key
D/H/S	Team 10	Ames
D/S	Team 9	Bingham & Taylor
D/H/S	Team 13	Bore Tough
D/H/S	Team 2	Charlotte Pipe
	Team 9	Cherne
D/H/S	Team 9	DeZURIK/Apco/Hilton Valves
D/H/S	Team 4	FPS
D/H	Team 9	HDL
D/H/S	Team 10	Hot Box
	Team 9	HydrantRepairParts
D/H/S	Team 13	Link Seal
D/H/S	Team 4	Little Giant
	Team 9	McCrometer
D/S	Team 13	Multi Fittings
D	Team 10	Noble
S	Team 13	Omega Marking Company
	Team 10	Pencell
D	Team 13	Polycast
D	Team 10	Quazite
D/H/S	Team 13	Ranger II
D/H/S	Team 10	Watts ACV
D/H/S	Team 7	Watts Drainage
D/H/S	Team 3	Watts Regulator

D = Stocked in Dallas  
 H = Stocked in Houston  
 S = Stocked in San Antonio

**InsideSales/CustomerService Supervisors**

Juan Hernandez - Teams 2, 8, and 12  
 DID: 972-852-3422  
 Adrian Ollie - Teams 5, 7, and Quotations  
 DID: 972-852-3485  
 Dianna Bryant - Teams 3, 4, 6, and 11  
 DID: 972-852-3469

**Sr Supervisor/Associate Development Mgr**

Lori Zimmer - Teams 9, 10, and 13  
 DID: 972-852-3441

**Director of InsideSales/ProjectSales**

Michelle Roche  
 DID: 972-852-3468