



HVAC Customer Service Group
 Phone: 1-800-339-0191 Enter Team # for Specific Team
 Fax: 1-800-900-0380

FALL 2021

Customer Service Teams

- Team 2** Juan Hernandez
Bryce Strunk
Brittany Luttrell
Caden May
- Team 3** Michael Hall
Donald Lewis
Max Jacoby
Katie Vallorani
- Team 4** Brad Hoeler
Robert Black
James Offutt
Dennis Powell
- Team 5** Cristian Mondragon
Chris White
Kyle Jaks
- Team 6** Shannon Morykwas
Dianna Bryant
DJ Cocanougher
- Team 7** Billy Parker
Michael Ousley
Chris White
- Team 8** Lori Poindexter
Rick Hall
- Team 9** Ken Turpin
Rick Dawson
Darby Fox
Kevin Villegas
- Team 10** Laura Nash
Stephanie Hills
- Team 11** Shannon Morykwas
- Team 12** Hayden Brandon
- Team 13** Craig Stickles
Darby Fox
- Commercial Quotations:** Ron Hamilton
Ross Stubber
Nick Vallorani
Charles Hempstead
Marquis Collins
Adrian Ollie

Manufacturer by Team

- Team 8 ALDES
- D/H/S Team 2 Armacell
- D/H/S Team 2 Charlotte Pipe
- D/H/S Team 12 CommercialAccessDoors
- D Team 8 Construction Solutions
- Team 8 Delta Breez
- D/S Team 8 DirectedAir
- Team 3 Dormont
- D Team 8 LG HVAC
- D/H/S Team 8 Little Giant
- Team 8 MarketAir
- D Team 8 MaxiPro
- D/H/S Team 12 Metal Products
- Team 8 Metallics
- Team 8 Midwest Tool
- Team 12 SmartLock
- Team 2 Tjernlund
- Team 8 White-Rodgers

D = Stocked in Dallas
 H = Stocked in Houston
 S = Stocked in San Antonio

InsideSales/CustomerService Supervisors

Juan Hernandez - Teams 2, 8, and 12
 DID: 972-852-3422
 Adrian Ollie - Teams 5, 7, and Quotations
 DID: 972-852-3485
 Dianna Bryant - Teams 3, 4, 6, and 11
 DID: 972-852-3469

Sr Supervisor/Associate Development Mgr

Lori Zimmer - Teams 9, 10, and 13
 DID: 972-852-3441

Director of InsideSales/ProjectSales

Michelle Roche
 DID: 972-852-3468