



Flow Control Group Customer Service
 Phone: 1-800-339-0191 (Enter Team # for Specific Team)
 Phone: 1-888-647-6585 (Team 9 Only)

SUMMER 2021

Customer Service Teams

- Team 2** Juan Hernandez
Bryce Strunk
Brittany Luttrell
Rick Rojo
- Team 3** Michael Hall
Brad Hoeler
Donald Lewis
Stephanie Hills
- Team 4** DJ Cocanougher
Pat Armstrong
Dennis Powell
- Team 5** Cristian Mondragon
Chris White
- Team 6** Shannon Morykwas
Robert Black
Dianna Bryant
- Team 7** Billy Parker
Michael Ousley
- Team 8** Lori Poindexter
Rick Hall
- Team 9** Ken Turpin
Brad Feldman
Rick Dawson
Darby Fox
- Team 10** Katie Vallorani
Laura Nash
- Team 11** Robert Black
- Team 12** Kyle Jaks
- Team 13** Craig Stickle
Darby Fox
- Commercial** Ron Hamilton
- Quotations:** Ross Stubber
Nick Vallorani
Charles Hempstead
David Streeter
Adrian Ollie

Manufacturer by Team

- D Team 9 Adjustable Reach Key
- D/H/S Team 10 Ames
- D/H/S Team 13 Bore Tough
- D/H/S Team 2 Charlotte Pipe
- D/H/S Team 9 DeZURIK/Apco/Hilton Valves
- D/H/S Team 4 FPS
- D/H Team 9 HDL
- D/H/S Team 10 Hot Box
- Team 9 HydrantRepairParts
- D/H/S Team 13 Link Seal
- D/H/S Team 4 Little Giant
- Team 9 McCrometer
- D/S Team 13 Multi Fittings
- D Team 10 Noble
- Team 10 Pencil
- D Team 13 Polycast
- D Team 10 Quazite
- D/H/S Team 13 Ranger II
- D/H/S Team 10 Watts ACV
- D/H/S Team 7 Watts Drainage
- D/H/S Team 3 Watts Regulator

D = Stocked in Dallas
 H = Stocked in Houston
 S = Stocked in San Antonio

InsideSales/CustomerService Supervisors

Juan Hernandez - Teams 2, 4, 8 & 12
 DID: 972-852-3422
 Adrian Ollie - Teams 5, 7, 9, 13 & Quotations
 DID: 972-852-3485

InsideSales/CustomerService Manager

Lori Zimmer - Teams 3, 6, 10 & 11
 DID: 972-852-3441

Director of InsideSales/ProjectSales

Michelle Roche
 DID: 972-852-3468