



HVAC Customer Service Group
 Phone: 1-800-339-0191 Enter Team # for Specific Team
 Fax: 1-800-900-0380

SPRING 2021

Customer Service Teams

- Team 2** Juan Hernandez
Bryce Strunk
Brittany Luttrell
Rick Rojo
- Team 3** Michael Hall
Trey Millender
Brad Hoeler
Donald Lewis
- Team 4** DJ Cocanougher
Pat Armstrong
Dennis Powell
- Team 5** John McCulloch
Cristian Mondragon
Chris White
- Team 6** Shannon Morykwas
Robert Black
Dianna Bryant
- Team 7** Billy Parker
Michael Ousley
- Team 8** Lori Poindexter
Rick Hall
- Team 9** Ken Turpin
Brad Feldman
Craig Stickles
Rick Dawson
Darby Fox
- Team 10** Katie Vallorani
Laura Nash
- Team 11** Robert Black
- Team 12** Kyle Jaks
- Commercial Quotations:** Ron Hamilton
Ross Stubber
Nick Vallorani
Charles Hempstead
David Streeter
Adrian Ollie

Manufacturer by Team

- D/H/S Team 2 Armacell
- D/H/S Team 2 Charlotte Pipe
- D/H/S Team 12 CommercialAccessDoors
- D Team 8 Construction Solutions
- Team 8 Delta Breez
- D/S Team 8 DirectedAir
- Team 3 Dormont
- Team 8 Hilmor
- Team 8 Imperial
- D Team 8 LG HVAC
- D/H/S Team 8 Little Giant
- Team 8 MarketAir
- D Team 8 MaxiPro
- D/H/S Team 12 Metal Products
- Team 8 Metallics
- Team 8 Midwest Tool
- Team 12 SmartLock
- Team 2 Tjernlund
- Team 8 White-Rodgers

D = Stocked in Dallas
 H = Stocked in Houston
 S = Stocked in San Antonio

InsideSales/CustomerService Supervisors

Juan Hernandez - Teams 2, 4, 8 & 12
 DID: 972-852-3422
 Adrian Ollie - Teams 5, 7, 9 & Quotations
 DID: 972-852-3485

InsideSales/CustomerService Manager

Lori Zimmer - Teams 3, 6, 10 & 11
 DID: 972-852-3441

Director of InsideSales/ProjectSales

Michelle Roche
 DID: 972-852-3468